

As stated in our contract, we give an estimated time of completion of seven to ten days. We would like to walk you through our procedure from the first day to finish.

Day One: Our renovation specialist will be at your property to drain your pool. He will be equipped with a sump-pump and drainage hoses. The sump-pump used to drain your pool is equipped with an automatic shut off float that will shut the pump off when the water level in the pool drops to the desired level. This process will take approximately ten to twenty hours depending on the size of your pool. We will visually inspect your pool and equipment for any leaks and will advise you of any potential problems that are present or that may occur in the future. He will remove timer pins to ensure that the pool motor will not operate while pool is being drained. If you do not have a timer mechanism, he will shut power off from main switch. At this time we know you may have concerns about have an empty pool on your property, we ask that you please keep all people and pets away from this renovation area.

Day Two: On day two we will return to your property to check your hydrostatic relief plug that is located in your main drain. The purpose of the hydrostatic relief plug is to relieve the ground water pressure beneath your pool. If you have chosen the option to retile, we will grind the finish of the old tiles to ensure bonding of new tiles. If you did not purchase this option, we will undercut below the tiles and return fittings and visually inspect the pool for any cracks or signs of structural damage. We will also raise the main drain of the pool by placing a plastic collar fitting and installing an anti-vortex main drain cover as stated by HRS code.

Day Three: Our plastering division will be on your property to proceed with the multi-coat bonding process. This process is to ensure the bonding of the Diamond Brite to the pool surface.

Day Four: Our plastering crew will start application of the Diamond Brite product. This product is applied approximately three eighths to a half inch thick, and takes about four to eight hours to apply. Immediately after application is complete, they will water wash and mildly acid wash to expose the aggregate stone. After this process, they will begin refilling the pool. The only thing we ask of you is to please monitor the water level until it reaches the desired level (at the middle of the tiles). If this time frame is inconvenient, you may lower the water pressure to half the amount of flow. **WARNING: DO NOT SHUT WATER OFF COMPLETELY UNTIL IT REACHES THE DESIRED LEVEL.**

Day Five: We now start the chemical process which includes cleaning the filter and letting the pump run 24 hours for maximum cleaning.

Day Six: The pool technician will brush and continue to rebalance chemicals in the pool and clean filter.

Day Seven: The pool technician will finalize the chemical rebalance, add stabilizer to water, clean filter, reinstall timer pins and reset timer to efficient running time.

Frequently Asked Questions:

Why does my Diamond Brite coloring look uneven or blotchy?

This slight discoloration is caused by what we in the industry call “the cream”. You must remember that the Diamond Brite product has aggregate stones which become covered when applied by trowel. This is temporary and will be removed by the acid in the pool and by the process of brushing the pool.

How long before I can vacuum the pool?

Because of the curing process, we recommend that you keep the ph in the pool between 7.2 and 7.4. If kept at this level, you will be able to vacuum your pool two weeks after renovation is complete. (Note: You must maintain 7.2 - 7.4ph for the first six months.)

How long before I can use my automatic cleaner?

Because of the variety of pool cleaners, we set different time frames for the two different types of cleaners. If you have a pool cleaner such as a Navigator or a Hammerhead, these types of cleaners work with a gliding system and do not bounce on pool surfaces. This type of cleaner can be used one month after renovation is complete. (Note: You must maintain 7.2 - 7.4ph for the first six months)

If you have a Kreepy Krawler or a Barracuda cleaner, these types of cleaners work on a void system which has an air pocket which enables the cleaner to bounce on pool surfaces. This type of cleaner can be used two months after renovation is complete. (Note: You must maintain 7.2 - 7.4ph for the first six months).

Because the first six months of water chemistry is crucial, we recommend that you hire a certified pool technician to properly maintain and balance your newly renovated swimming pool.

Thank You for taking the time to read this information and we hope that you have many years of enjoyment with your new Diamond Brite.

